



KING COUNTY

1200 King County Courthouse
516 Third Avenue
Seattle, WA 98104

Signature Report

July 29, 2003

Ordinance 14724

Proposed No. 2003-0340.1

Sponsors Constantine

1 AN ORDINANCE relating to the reorganization of the
2 executive branch; amending Ordinance 14199, Section 5,
3 and repealing Ordinance 14199, Section 6.

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PREAMBLE:

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The metropolitan King County council passed Ordinance 14199 on
8 September 4, 2001, which reorganized the executive branch.

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Proposed Ordinance 2001-0288, which became Ordinance 14199, was
11 amended on September 4, 2001, by the metropolitan King County council
12 to add Section 5 that requires the executive to submit an evaluation of the
13 reorganization on August 1, 2003, and to transmit preliminary results of
14 the evaluation and the criteria for performance measures on August 31,
15 2002.

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Proposed Ordinance 2001-0288, which became Ordinance 14199, was
amended on September 4, 2001, by the metropolitan King County council

17 to add Section 6 that requires the county auditor to conduct a
18 postimplementation audit as part of its 2004 work program.
19 Motion 11558 was passed on October 14, 2002, by the metropolitan King
20 County council, which outlined the criteria that will be used to define the
21 performance measures and customer service measures gauging the
22 effectiveness of the reorganization.

23 The executive submitted to council the "Department of Executive
24 Services/Department of Natural Resources and Parks Post-Implementation
25 Evaluation dated August 30, 2002."

26 The metropolitan King County council passed Motion 11739 on June 30,
27 2003, which approved the work plan and schedule for the King County
28 executive's performance measurement program and requested the
29 executive to participate in an advisory performance measurement work
30 group and submit a report on performance measures for the elections
31 office.

32 The department of executive services is commended for attempting to
33 develop performance measures, though it is uncertain if the draft
34 performance measures for the department of executive services will enable
35 a meaningful comparison of performance and customer service before and
36 after the executive reorganization and if the department of executive
37 services has adequate baseline performance information to compare
38 current measurable objectives.

39 The department of natural resources and parks is commended for
40 developing and implementing a measuring for results effort that uses
41 performance measures to strategically manage for results.

42 The department of natural resources and parks was reorganized in a way
43 that makes meaningful comparison of performance and customer service
44 before and after the executive reorganization difficult.

45 It is the intent of this ordinance that the department of executive services
46 and the department of natural resources and parks continue to develop
47 performance measures as part of the executive's performance
48 measurement program in collaboration with the King County auditor's
49 performance measurement workgroup.

50 BE IT ORDAINED BY THE COUNCIL OF KING COUNTY:

51 SECTION 1. Ordinance 14199, Section 5, is hereby amended to read as follows:

52 **Post~~(-I)~~implementation (~~(E)~~)evaluation.**

53 A. The county administrative officer shall conduct an evaluation and prepare a
54 report on the reorganization. For these purposes "reorganization" means those changes in
55 organizational structure or management and administrative FTE reductions, or both,
56 resulting from the adoption of ~~((this-ø))~~ Ordinance 14199. At a minimum, the evaluation
57 process shall include:

58 1. The development, implementation and tracking of agency performance
59 measures and customer service measures, including any benchmarks, to gauge the
60 effectiveness of this reorganization;

61 2. The conduct of periodic, valid customer service surveys to determine impacts
62 to public access and to public and customer satisfaction with county services;

63 3. Cost savings, cost avoidances, operating efficiencies and service
64 improvements achieved and anticipated through reorganization, including an analysis of
65 centralizing internal administrative functions;

66 4. Quantified progress made in achieving the performance measures identified
67 in subsection 1 of this section; and

68 5. A crosswalk reconciling FTE staffing changes, including the impact on the
69 use of overtime, temporary positions and term limited temporary positions.

70 B. A preliminary report outlining the information required in subsections A.3 and
71 A.5 of this section shall be filed with the chair of the council and the clerk of the council
72 by August 31, 2002, for consideration with the 2003 annual budget. A motion outlining
73 the criteria that will be used to define the performance measures and customer service
74 measures described in subsections A.1, A.2 and A.4 of this section shall be transmitted to
75 the council by August 31, 2002, for council review and approval.

76 ~~((C. A final report of the results of the evaluation, including updates on the
77 information provided in the preliminary report, shall be filed with the chair of the council,~~

Ordinance 14724

78 the clerk of the council and the county auditor by August 1, 2003)).

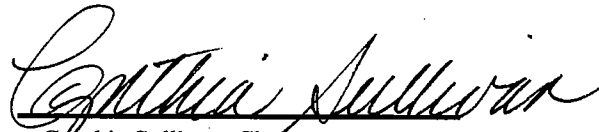
79 SECTION 2. Ordinance 14199, Section 6, is hereby repealed.

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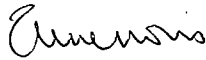
Ordinance 14724 was introduced on 7/21/2003 and passed by the Metropolitan King County Council on 7/28/2003, by the following vote:

Yes: 13 - Ms. Sullivan, Ms. Edmonds, Mr. von Reichbauer, Ms. Lambert, Mr. Phillips, Mr. Pelz, Mr. McKenna, Mr. Constantine, Mr. Hammond, Mr. Gossett, Ms. Hague, Mr. Irons and Ms. Patterson
No: 0
Excused: 0

KING COUNTY COUNCIL
KING COUNTY, WASHINGTON

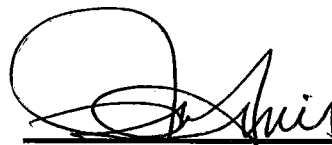

Cynthia Sullivan, Chair

ATTEST:



Anne Noris, Clerk of the Council

APPROVED this 7 day of August, 2003.


Ron Sims, County Executive

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KING COUNTY COUNCIL

Attachments None